

SKYWAVE Quick Installation User Guide

POWERED BY 

Step 1

Insert the connector of the power cord that is attached to the power supply into the power jack on the SOMAport.

Step 2

Insert the Socket end of the AC power cord into the power supply.
Insert the plug end of the AC power cord into a power outlet.

*The SOMAport takes up to five minutes to start and connect to the CTC network.
The light on the front of the SOMAport turns green before you begin connecting your computer to the SOMAport.

Step 3

Using your Ethernet cord, insert one end of the Ethernet cable into the Ethernet port on the SOMAport.

Ethernet port lights:

GREEN Light- The computer is connected

AMBER Light- Data is being transmitted

Step 4

Insert the other end of the Ethernet cable into the Ethernet port on your computer, or your wireless router.

Multi Phone Connection

CTC phone service required, where available.

ADVANCED USERS - OPTIONAL

Hooking up all your phones in your house.

- 1) If you would like to have all phone jacks operational with your CTC SkyWave phone service you can select one of the following options:
 - a. You can disconnect from your wired carrier from your demarcation point.
 - b. You can call a CTC technician to install SkyWave to all phone jacks within your house. (Includes a one time tripcharge of \$65)
 - c. Or sign up for CTC Inside Wire Maintenance* for only \$2.95 a month for one year or more, and a CTC technician will come and install SkyWave phone service to all your phone jacks.

*With CTC Wire Maintenance you will also receive timely and professional in-home service visits from a CTC technician anytime a problem arises with your telephone jacks or wiring at no additional charge.

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Step 5

Choose the best location

Although the SOMAport's internal antenna is self-steering, you can optimize signal reception by following these recommendations when choosing a location:

- Allow at least 18 inches of space around the SOMAport.
- If your home or office has multiple floors, place the SOMAport on one of the upper floors if possible. Avoid putting it in the basement.
- Place the SOMAport higher up in a room. For example on a desk, rather than on the floor.
- Try to place the SOMAport near a window or open shade.
- Try to avoid placing the SOMAport close to certain electronic devices, such as microwave ovens and possibly computer monitors, as they can cause interference.

Step 6

Enjoy

CTC SkyWave Customer Support

Local: 218-454-0040
Toll-Free: 877-765-3578
Support eMail: skywave@ctctelcom.net

For trouble shooting tips and FAQ please visit our website at www.ctctelcom.net and click on SkyWave, or turn to page 31 in your SOMAport Setup Guide book.

911 Name, Telephone Number & Address will be registered to the address on record for your account. If you move your SkyWave equipment to a different address, the 911 information on record with local authorities will be inaccurate. CTC is not responsible for 911 record information when using SkyWave Voice that has been removed from the customer address on record. It is the customer's responsibility to notify CTC of any changes to 911 record information.

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Getting to know the SkyWave SOMAport

Status Light

OFF	SOMAport is not plugged in.
AMBER	SOMAport is booting up
FLASHING AMBER	SOMAport is upgrading firmware
GREEN	SOMAport is powered and running normally
RED	An error occurred, unplug power cord and plug back in. If red light stays contact CTC support.

Network Light

OFF	SOMAport is not plugged in
AMBER	SOMAport is attempting to find server
FLASHING AMBER	SOMAport cannot find server
FLASHING GREEN	SOMAport is attempting to establish a connection
GREEN	Connection has been established
RED	An error occurred, unplug power cord and plug back in. If red light stays contact CTC support.